#### CURRICULUM VITAE

INFORMATII PERSONALE

Nume: Szöke Ildikó-Angelica

Adresa: Gh Lazar, nr 30-32, sc A1, ap15

Timisoara 300386, Judetul Timis

Romania

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E-mail: ildiko.szoke@yahoo.com Date of birth: Skype ID: ildiko.szoke

WORK EXPERIENCE:

Dates: June 2013 - up to present

Name and address of employer: NTT Data Romania, Timisoara

> Position held: SAP Basis Consultant

Main activities and responsibilities: Migration using SAP tools:

> System copy; client copy; Kernel update: Monitoring with Solution Manager;

EhPs update;

DB: Oracle, MsSQL

Dates:

March 2011- June 2013 RomSvs SRL, Bucharest

Name and address of employer: Position held:

SAP Basis Consultant and Project Manager

Main activities and responsibilities: Coordinate a team of 10 people;

Monitoring project risks to identify potential problems and proactively:

Identifying solutions to address them in advance;

Escalating promptly any issues that may impact operations;

Producing stage plans, highlight reports, risk logs, requests for change

etc:

Providing strategic direction during the implementation stages:

Managing client expectations by ensuring the delivery of the highest

quality service:

Acting on client feedback;

Monitoring staff and team performance;

Installation of ERP systems 6.0 with EhPs on Oracle database;

Oracle Grid configuration:

SAP Basis courses presentation;

SAP: system copy; client copy; client deletion; import packages;

Configuration of the transport system; Apply OSS notes and support packages;

CCMS clients installation and configuration;

Restore and recover the database/archive logs from the backup;

Backup configuration;

Kernel upgrade;

SAP Security;

Solution Manager configuration;

OPatch:

Oracle client installation:

Transport jobs:

Oracle, DB2, MaxDB - bugs solving:

Oracle - data mining and optimization

Coordinate the implementation of new system; participate to the

negotiations as Project Manager or IT-Resource Manager;

Dates:

February 2006 - March 2011

Name and address of employer:

Siemens AG- Forte Business Services (Atos)

Position held:

Engineer - SAP Basis Administrator; Team Coordinator

Main activities and responsibilities: 1. User Management tools:

- a) creation, modification, delete of user accounts
- b) The assignation of trouble tickets from Vienna to User Management Timisoara via Remedy;
- c) Examination of IUK's requests in Remedy, information exchange between colleagues and to find out what is it about;
- d) Creation/deletion of accounts in/from Active Directory via SkyNet according with SCD and other activities which have to be done associated with accounts (ex: reset password, change of the attributes of accounts);
- e) Sending encrypted files with Print User Request.
- f) Printer Management tools: delete jobs, delete printers, install a new one; working with printer-servers.

#### 2. SAP BASIS:

- SAP installation, configuration and administration;
- Installation and configuration of the database (Oracle);
- Parameters optimisation of the database (1<sup>st</sup> and 2<sup>nd</sup> level support)
- SAP application optimisation;
- Troubleshooting (1<sup>st</sup> and 2<sup>nd</sup> level support) for the database and SAP application;
- SAP: system copy; client copy; client deletion; import packages;
- Configuration of the transport system;
- Apply OSS notes and support packages;
- CCMS clients installation and configuration;
- Restore and recover the database/archive logs from the backup;
- Solving bugs and extend tablespaces;
- SOA checks for audit;
- UC4 tool scheduler jobs;
- Backup (with RMAN and Backint), restore, recovery, system copy and client copy/deletion;
- Solving Oracle and MaxDB bugs;
- User and printers creation;
- Kernel upgrade;
- Transport jobs;
- ABAP programming basis knowledge;

# 3. MS SQL:

- a) backup and restore;
- b) scheduling jobs

## 4. Patching windows servers using Shavlik tool

Dates:

Name and address of employer: Main activities and responsibilities: July 2001- February 2006

SC Rominex SA Timisoara-miner equipment producer

Working with database in Access, Power Point and Mathematica-slide, taking care of the network.

Helping the economical department with the invoice and calculations.

Technical support for the employees.

Protocol activities.

Purchasing office stuff for the company.

Technical, economical and judicial translations from English to Romanian and vice versa.

Company correspondence in the technical department.

Interpretation duties for the General Manager.

**EDUCATION AND TRAINING** 

Nov 2014 up to present Dates:

Name and type of organization:

Politehnica University Timisoara, Faculty of Automation and

Computer Science and Engineering

PhD - "Contributions to the usage of fractals in the recognition

techniques of forms"

Dates:

September - November 2003

Focus Vest Center of Communication Name and type of organization:

Title of qualification awarded: Diploma in Communication and Personal Relations

Dates: 2001-2003

Name and type of organization:

West University of Timisoara, Romania, European Studies School -

Master

Title of qualification awarded:

Certification/Certificat 2002-2003

Dates: Name and type of organization:

West University of Timisoara, Romania, Faculty of Computer Science,

Master in Computer, graduated with 9.01.

Title of qualification awarded:

Certification/Certificat 2002-2003

Name and type of organization:

Tampa University of Florida, USA

Title of qualification awarded:

Oracle 8g -PL/SQL Foundations

Certification/Certificat 1996-2000

Name and type of organization:

WEST University of TIMISOARA, Faculty of Mathematics, section

Mathematics - Application

Title of qualification awarded:

Certification/Certificat 1999 -2000

Name and type of organization:

AMERICAN UNIVERSITY by MAIL BUCURESTI

World Semiotics

Title of qualification awarded:

Certification/ Certificat

Dates: Name and type of organization:

1992-1996 HIGHSCHOOL "COLEGIUL BANATEAN" TIMISOARA, section

Mathematics - Physics

Title of qualification awarded:

Certification/Certificat 26-27 April 2002

Name and type of organization:

Scientific Communication Session "Europe Days" - Timisoara

Title of qualification awarded:

Certification Certificat

Dates: Name and type of organization: 2-3 April 2004

International Seminar-,, The Impact of future accession to the European Union on the national legal system"

Title of qualification awarded:

Certification/ Certificat

Dates:

14 May 2004

Name and type of organization: Title of qualification awarded:

Scientific Communication Session "Europe Days" - Timişoara

Certification Certificat

Dates: Name and type of organization: March 2006 Microsoft Certified Professional - 070-270

Title of qualification awarded:

Certification/ Certificat

Dates:

May 2007

Name and type of organization:

SAP Course- BC 310 SAP Administration - 5 days; BC 305 Advanced SAP System Administration - 3 days; BC 505 Database Administration

Oracle - 3 days; BC 315 Workload Analysis - 3 days Diploma

Title of qualification awarded:

Dates: 26-30 January 2009

16-20 August 2010

Name and type of organization:

Oracle 11g Course - InfoTim Timisoara

Title of qualification awarded: Dates:

Diploma

Name and type of organization: Title of qualification awarded:

Oracle 10g Course - InfoTim Timisoara

Diploma Dates: Sept 2010

Name and type of organization:

Oracle Certified Associate

Title of qualification awarded: | Diploma

# PERSONAL SKILLS AND COMPETENCES MOTHER TONGUE

OTHER LANGUAGES

Reading skills

Writing skills

Verbal skills

ROMANIAN **ENGLISH** 

Excellent

Excellent

Excellent

## **GERMAN**

Reading skills

Intermediate Intermediate

Writing skills

Intermediate Verbal skills

# SOCIAL SKILLS AND COMPETENCES

Intercultural skills: I am experienced at working with people from different countries and cultures since I had the opportunities to live in USA and to improve my Oracle knowledge.

## TECHNICAL SKILLS AND COMPETENCES

SAP Basis and Security – hands on installation and maintenance. Technically fluent in UNIX and Oracle database administration.

Competency as a team leader and all aspects of employee management.

Knowledge of enterprise-level applications.

Strong knowledge of system and software quality assurance best practices and methodologies.

Strong customer service orientation.

Excellent communication skills with the ability to impart ideas in both technical and user-friendly language.

Highly motivated and directed with keen attention to detail.

Manage technical process and resolve technical issues.

Can understand and document project requirements and dependencies.

Excellent documentation and report writing skills.

Very good communication and interpersonal skills.

Being able to work under stress and with nervous people. Proven organizational skills. Trouble shooter-problem solver. Hard worker. Goal oriented, practical, hands-on. Motivated, supportive and an excellent team player.

Eager to learn new things in different fields.

Open minded, reliable.

## ADDITIONAL INFORMATION

## PERSONAL INTERESTS

Enjoy sports, particularly ballet dance and tennis. Love to travel and experience different cultures. I like fashion, surfing the Web, reading history books, European integration books and watching TV-the Discovery channel. Music and dancing are my hobbies.

## **PUBLICATIONS**

Ildikó-Angelica SZÖKE, Vasile STOICU-TIVADAR, Diana LUNGEANU. Sleep fragmentation. A study on how daily activites affect out sleeping, Intelligent Engineering Systems (INES), 2015 IEEE 19th International Conference on 3 - 5 2015; 259-263, DOI: Sept Pages: 10.1109/ INES.2015.7329718

Indexată ISI

Radu Andrei ŞTEFAN, Ildikó-Angelica SZÖKE, Ştefan HOLBAN.

Hierarchical clustering techniques and classification applied in Content Based Image Retrieval (CBIR), *Applied Computational Intelligence and Informatics (SACI)*, 2015 IEEE 10th Jubilee International Symposium on 21-23 May 2015; Pages: 147-52, DOI: 10.1109/SACI.2015.7208188

Indexată IEEE

Ildikó-Angelica SZÖKE, Diana LUNGEANU, Stefan HOLBAN. Image compression techniques using Local Binary Pattern, *Applied Machine Intelligence and Informatics (SAMI)*, 2015 IEEE 13th International Symposium on 22-24 January 2015; Pages 139-143, DOI: 10.1109/SAMI.2015.7061863

Indexată ISI

Ildikó-Angelica SZÖKE, Vasile STOICU-TIVADAR, Diana LUNGEANU. A comparative study of using the LBC format for compressing medical images. *IEEE 15th International Symposium on Applied Machine Intelligence and Informatics (SAMI 2017)*, January 26-28 2017 in Herl'any, Slovakia

Indexată IEEE